This is the peer reviewed version of the following article:

Leszczyna R., Wróbel M.R., Threat intelligence platform for the energy sector, SOFTWARE-PRACTICE & EXPERIENCE, Vol. 49, Iss. 8 (2019), pp. 1225–1254,

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#### RESEARCH ARTICLE

## Threat intelligence platform for the energy sector

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#### **Summary**

In recent years, critical infrastructures and power systems in particular have been subjected to sophisticated cyberthreats, including targeted attacks and advanced persistent threats. A promising response to this challenging situation is building up enhanced threat intelligence that interlinks information sharing and fine-grained situation awareness. In this paper a framework which integrates all levels of threat intelligence i.e. strategic, tactical, operational and technical is presented. The platform implements the centralised model of information exchange with peer-to-peer interactions between partners as an option. Several supportive solutions were introduced, including anonymity mechanisms or data processing and correlation algorithms. A data model that enables communication of cyberincident information, both in natural language and machine-readable formats was defined. Similarly, security requirements for critical components were devised. A pilot implementation of the platform was developed and deployed in the operational environment, which enabled practical evaluation of the design. Also the security of the anonymity architecture was analysed.

#### KEYWORDS:

cybersecurity, threat intelligence, situation awareness, information sharing, ISAC, power systems, testing, critical infrastructures

#### 1 | INTRODUCTION

In the last years, a significant extension of the cyberthreat landscape has been observed. Attacks have changed visibly with respect to their target, function, range, and form. Modern, advanced threats are multi-vectored and multi-staged as they utilise various attack vectors, including e-mail, portable media, or vulnerable web protocols and are conducted in several stages, often extending over a longer period of time (*advanced persistent threats* – *APTs*) <sup>1,2,3</sup>. Next to classical, general attacks that affect large numbers of arbitrary computer systems, highly targeted and specialised cyberthreats have been introduced (*targeted attacks*) <sup>4</sup>. They can encrypt critical organisational data to interrupt business processes (NotPetya), withdraw financial documents related to oil and gas field exploration and gather operational details of industrial production (Night Dragon), observe designated office personnel (Flame) or modify programmable logic controllers (Stuxnet) <sup>5,6,7,8</sup>. Such attacks are not any longer conducted by malevolent individuals. Large, organised groups of specialists that aim at gaining real financial profits or political benefits stay behind them instead <sup>1</sup>. Also, the extensive expertise necessary for conducting such sophisticated attacks campaigns within a reasonable time can be only acquired by teams.

These threats can have very severe consequences especially in case of critical infrastructures i.e. the facilities that are crucial in the provision of vital societal functions, such as healthcare, utilities, financial services or food supply and communications <sup>9,10</sup>.

Among them, the electricity sector is assigned the highest priority 11, which is due to the high reliance on it of other infrastructures. Unfortunately, with increased dependence on Information and Communication Technologies and wide adoption of commodity ICT solutions, they have become a common attack target <sup>2,12</sup>. Typical cyberattacks against critical infrastructures include Denial of Service (DoS) or Distributed Denial of Service (DDoS), malicious software, eavesdropping, intrusions, identity spoofing, password theft and side-channel attacks <sup>13</sup>. Modern critical infrastructures are constantly exposed to DDoS, which represent various attack types that aim at impairing the availability of a system function.. Already in 2011, McAfee revealed that 80% of critical facilities faced DDOS attack that year, while around 25% had to deal with DDoS on a weekly basis 14.

Organisations suffer the consequences of such attacks, despite considerable cybersecurity investments. The problem is that novel, advanced cyberattacks effortlessly circumvent classical, individually deployed protection measures, such as firewals or anti-malware, which mostly rely on static threat signature or pattern matching mechanisms designed for the previous generation of attacks <sup>1,2</sup>. New paradigms and techniques are required to protect from the new types of threats. <sup>1,15</sup>.

As many cyberattacks can only be detected by correlating evidence provided from different sites 16, collaborative security solutions constitute a promising direction <sup>17,18,19</sup>. In the concept, system monitoring data are gathered from multiple distributed locations and analysed collectively to support security-related decisions <sup>17</sup>. This approach enables faster reaction to new attacks, facilitates detecting distributed attacks (such as DDoS) and proves good performance in mobile environments <sup>17</sup>. If managed properly, it also enables fine-grained situational awareness that is indispensable to contemporary computer systems. For these reasons, collaborative security has been attracting much attention in the last decade <sup>17,18,19</sup>. It is worth to note that so far collaborative rative security has been focusing on incident detection. However, the same approach could be applied to incident response, where multiple security solutions would be deployed in distributed system locations to enable the collective reaction to an incident.

Effective security information sharing, which in fact could be perceived as a different dimension of collaborative security, constitutes another important remedy for contemporary sophisticated threats <sup>2,20</sup>. This is particularly relevant to the protection of critical infrastructures, where partnerships between public and private sectors are indispensable for adequately protecting the infrastructures from emerging threats <sup>16</sup>. In these settings, sector-specific views together with experiences and extended case descriptions need to be exchanged to derive complete benefits<sup>2</sup>. Cyberincident information sharing has the potential for improving vulnerabilities discovery with reduced costs <sup>21</sup>. It facilitates keeping up with the evolving threat landscape <sup>20</sup>, enhances threat awareness and enables effective incident response 15. The benefits of information sharing are summarised in Table 1. To make such information exchange more effective, sector-specific views along with rich information and experience reports are required to provide an added value to professional users<sup>2</sup>.

Consequently, collaborative cybersecurity and cyberincident information sharing have been widely reflected in various initiatives <sup>24,2,25,26</sup>. For instance, in response to the growing demand for European collaboration in protecting energy sectors, the European Energy - Information Sharing & Analysis Centre (EE-ISAC) was established in 2015. The EE-ISAC is a a publicprivate partnership where members share knowledge and report cyberincidents in trust-circles during meetings or using an information sharing platform <sup>27,25</sup>. A similar initiative, the Electricity Information Sharing and Analysis Center (E-ISAC) has been operating for North American electricity sectors <sup>27</sup>. Also the Oil and Natural Gas Information Sharing and Analysis Center was set up for analogous purpose <sup>28</sup>. The Retail Cyber Intelligence Sharing Center (www.r-cisc.org) already at its beginning associated more than 50 retailers <sup>29</sup>.

The recognition of information sharing and situational awareness as of effective measures for combating modern cyberthreats has been broadly reflected in national and corporate cybersecurity strategies<sup>30</sup>. With natural differences between strategies developed in diverse environments, the common priorities are the protection of critical infrastructures, enhancing situational awareness and promoting information exchange 30. During the last years, it has been widely acknowledged that sharing cybersecurity information will play a pivotal role in deploying the effective cyberdefence <sup>16</sup>.

However, organisations are reluctant to share information on experienced cyberincidents either with partners, governments or competitors <sup>1,31,24</sup>. Unease about admitting of being involved in a cyberincident, potentially negative consequences related to damaged reputation and a competitive disadvantage in the market, sensitivity and criticality of data or natural, instinctive reluctance to sharing delicate data 31,32,1 are just some examples of reasons for organisations not joining cyberincident information sharing initiatives. Table 2 provides an overview of the reasons for the reluctance.

This paper presents a threat intelligence (TI) platform for the energy sector that encompasses all TI layers (strategic, tactical, operational and technical) and consolidates cyber-physical situation awareness networks with cyberincident information exchange (mostly utilised by human operators). The framework responds to the recommendation on establishing specialised, sectoral solutions instead of general approaches<sup>2</sup> in order to better address sector-specific issues.



**TABLE 1** Benefits from cyberincident information sharing or areas that it improves.

|     | Benefit or improved area   |  |  |
|-----|--|--|--|
| 1.  | Reducing cyberattack consequences 15   |  |  |
| 2.  | Increasing the effectiveness of cyberincident response 15,22                 |  |  |
| 3.  | Improved understanding of security problems <sup>15</sup>                    |  |  |
| 4.  | Enhanced threat awareness <sup>1</sup>                                       |  |  |
| 5.  | Facilitated threat monitoring <sup>15</sup>                                  |  |  |
| 6.  | Timely disaster recovery <sup>1</sup>  |  |  |
| 7.  | Effective preparation for large-scale incidents <sup>2</sup>                 |  |  |
| 8.  | In-depth understanding of large-scale cyberincidents <sup>2</sup>            |  |  |
| 9.  | Discovering covert cyberattacks and new malware <sup>2</sup>                 |  |  |
| 10. | Running coordinated and effective countermeasures <sup>2</sup>               |  |  |
| 11. | Identifying threat agents and targeted assets <sup>1</sup>                   |  |  |
| 12. | Preventive support to potential future targets on <sup>2</sup>               |  |  |
| 13. | Learning from incidents <sup>23</sup>  |  |  |
| 14. | Sharing lessons learned inside and outside organisations <sup>23</sup>       |  |  |
| 15. | Issuing early warnings and security advice <sup>2</sup>                      |  |  |
| 16. | Distributing threat intelligence data <sup>2</sup>                           |  |  |
| 17. | Reducing the chances of attackers repeatedly exploiting the same vulnerabil- |  |  |
|     | ities in different organisations <sup>21</sup>                               |  |  |
| 18. | Diminishing the likelihood of attackers compromising organisations to col-   |  |  |
|     | lect data helpful in attacking other organisations <sup>21</sup>             |  |  |
| 19. | Avoiding the duplication of efforts <sup>20</sup>                            |  |  |

**TABLE 2** The reasons for reluctance to participate in cyberincident information sharing.

|     | Reason  |
|-----|---|
| 1.  | Sensitivity and criticality of data <sup>1</sup>  |
| 2.  | Legal requirements 1,33,34,35,2   |
| 3.  | Privacy issues 1,33,34,35,2,26  |
| 4.  | The fear of consequences <sup>32</sup>  |
| 5.  | The fear of negative publicity <sup>36,37,35,38</sup>   |
| 6.  | Discomfort in claiming of being involved in a cyberincident <sup>31</sup>                                     |
| 7.  | The lack of trust in the sharing infrastructure <sup>24</sup>   |
| 8.  | Costs 1,32,2  |
| 9.  | Insuficcient quality of shared information 1,33,39,32,40  |
| 10. | Limited sharing of implications of relevant information 41  |
| 11. | Unrecognised need for developing trust <sup>41</sup>  |
| 12. | Natural reluctance to sharing <sup>32,1</sup>   |
| 13. | Changing nature of cyber attacks <sup>32,1</sup>  |
| 14. | Unawareness of being involved in an incident <sup>37,1</sup>  |
| 15. | The lack of belief in successful prosecution <sup>37,1</sup>  |
| 16. | Obscured information sharing models <sup>15</sup>   |
| 17. | Misapprehended costs and benefits 15  |
| 18. | The lack of understanding of differences in the role and expression of emotions during information sharing 41 |
| 19. | Unrecognised differences in implementations of shared symbols 41  |



In the following sections, after the introduction of the terminology (see Section 2) and the discussion of the relevant work (see Section 3), the platform is described, starting from the higher level related to strategic and tactical TI and associated with the exchange of cyberincident information (see Section 5). Lower-level threat intelligence solutions that aim at providing technical and operational situation awareness, are explained in Section 6. Section 7 is devoted to the evaluation of the threat intelligence platform. It includes an overview of utilised testing metrics and description of testing environments, integrity and usability tests as well as security analysis. The paper closes with concluding remarks.

# $2\,$ $\pm$ COLLABORATIVE SECURITY, INFORMATION SHARING, SITUATION AWARENESS, THREAT INTELLIGENCE

The terms collaborative security, information sharing, situation awareness and threat intelligence are strongly interrelated. The concept of *collaborative security* was introduced a decade ago <sup>42,17</sup>. It refers to the collective management of multiple security solutions or agents deployed in distributed system locations to improve overall security posture and to obtain effects unachievable with individual security <sup>17</sup>. Collaborative security has been applied in multiple security domains, including intrusion detection, anti-spam, anti-malware, identification of insider attackers and detection of botnets <sup>17</sup>. Although the term regards both attack detection and response, the studies conducted and solutions developed have focused on the incident monitoring and analysis part <sup>42,17,18,19</sup>. Similarly, the majority of developed applications have concentrated on the technical dimension, while on the higher level, the security collaboration can be established between people and organisations.

Cybersecurity information sharing is often presented as a primary instance of collaborative security <sup>24</sup>. It relies on partners sharing with each other crucial incident-related knowledge including the descriptions of experienced disturbances, indicators of compromise, proposed remedies and other security expertise. The key aim of the information exchange is to enhance the organisations' situational awareness to enable preparation for large-scale incidents and future threats <sup>24,2,16</sup>.

The two most commonly adopted information sharing models are *peer-to-peer* and *centralised* <sup>15</sup> (see Figure 1a and 1b). In the former, participants exchange data directly between each other, in the latter a central node is introduced which acts as an intermediary in transferring the data. The communication can be either *synchronous* (e.g. videoconferences, phone calls) or *asynchronous* (e.g. e-mails, forum posts) <sup>43</sup>. From these basic configurations further, *confederated* topologies can be derived with smaller communities grouped around multiple central nodes that are connected to each other <sup>44</sup> (see Figure 1c). The communication between the network members and the central node can be unidirectional or bidirectional. In the first case, the central node acts as a source of information which publishes it among the participants. In the second case, the central node constitutes a hub which facilitates the data transfer between the participants <sup>45,46</sup> (see Figure 2).

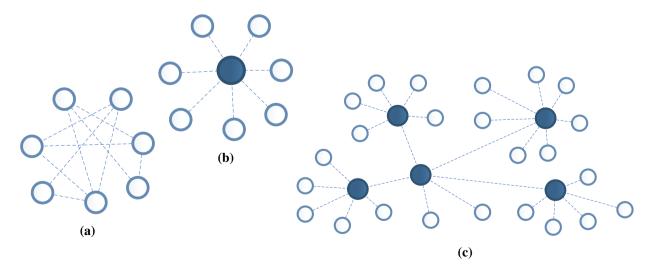
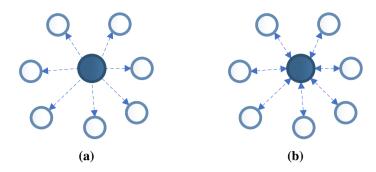


FIGURE 1 Information sharing topologies: (a) decentralised, peer-to-peer; (b) centralised; (c) confederated.





**FIGURE 2** The modes of communication with the central node in centralised and confederated information sharing models: (a) unidirectional, the central node acts as a source of information; (b) bidirectional, the central node acts as a hub.

Contemporarily, Information Sharing and Analysis Centres (ISACs) are the institutions designated to lead sector-specific cyberincident information exchange <sup>15</sup>. With the aim of improving cybersecurity in independent industry areas, they often interlink the industry and the governmental organisations, forming public-private partnerships. In recent years multiple ISACs have been established, including the EE-ISAC<sup>27,25</sup>, the E-ISAC<sup>27</sup>, the ONG-ISAC<sup>28</sup> or DNG-ISAC<sup>47</sup>. He et al. <sup>15</sup> distinguishes 15 sample configurations of information exchange between different partners, including ISACs, IS participants, government organisations or vendors.

According to Skopik et al.<sup>2</sup> the principal scenarios that evidence the necessity of sharing cybersecurity information and demonstrate high economic potential are related to reporting recent or ongoing incidents, informing about service dependencies, sending the security status of services (e.g. in terms of their availability, confidentiality and integrity) and request assistance of other organisations. The authors also describe five dimensions of information exchange that should be taken into account when establishing an IS community, namely the efficient collaboration and coordination, laws and regulations, standardisation, existing implementations and the technology integration<sup>2</sup>.

Situational awareness (SA), which is highly grounded in military intelligence <sup>48</sup>, over the years has found its application in many critical domains where a solid recognition of the situation is required before making a decision. It regards a thorough explaration of the overall decision-making context and embraces the time-extended perception of an environment, the comprehension of observations and the projection of their status onto the proximate future <sup>49,50,30</sup>. Current methods for developing cybersecurity situation awareness include networks and systems monitoring, intrusion detection and alert correlation, security information and event management (SIEM), attack trend analysis, damage assessment and vulnerability analysis <sup>51,52,46,53</sup>. These methods deliver clusters of information that at a higher level still need to be analysed by humans <sup>51</sup>. Situation awareness networks (SANs) are technical architectures designed to provide SA by combining multiple sensors deployed in various system locations <sup>54</sup>.

*Threat intelligence* (TI) is closely related to cybersecurity information sharing and situational awareness. It embraces all evidence-based knowledge about existing or emerging threats, that can be used to support cyberdefence decisions <sup>1,55,56</sup>. Threat intelligence has recently attracted great attention, including vendors of security solutions who offer diverse TI solutions <sup>55,57,58,56</sup>.

Depending on the classification <sup>1,59,60</sup>, threat intelligence can be formal and informal and provided at the strategic, tactical, operational or technical level. *Informal* TI regards unofficial modes of exchanging cybersecurity knowledge between organisations, while *formal* TI regards organisations sharing technical indicators of compromise <sup>52,51</sup>. *Strategic* TI concerns high-level cybersecurity knowledge, usually obtained from reports, seminars or conversations, to be used primarily by decision-makers when developing strategies, policies or regulations. *Tactical* TI represents detailed attack descriptions that are indispensable for appropriate preparation of countermeasures. *Operational* TI regards the information on cybersecurity events occurring in organisations during the daily performance which is provided and analysed by security personnel. *Technical* TI is the lowest-level data, gathered and processed by technical tools <sup>1</sup>. An important factor that should be considered in the TI domain is users' privacy as a considerable amount of data delivered to TI services originally contain identifiers of their source <sup>58</sup>.



#### 3 | RELATED WORK

The research on threat intelligence, information sharing and situational awareness centres around five main domains, namely the economic aspects of information sharing, determinants of IS and threat intelligence, data formats, tools supporting and conceptual frameworks. In the next sections, an overview of studies in these areas is provided and summarised.

#### 3.1 | Economic aspects

Economic aspects of information sharing have been broadly studied both in and without relation to cybersecurity already for several decades <sup>61</sup>. Initial documents were published in the eighties <sup>62,63</sup>. In 1986 Shapiro <sup>62</sup> researched the benefits and motivations of sharing sensitive budgeting data between competitors. The study concluded that the exchange of cost information positively influences company profits and welfare, but diminishes expected consumer surplus. Kirby 63 evaluated the incentives for competing organisations to distribute information about an unknown demand. More recently, Soŝić<sup>64</sup> and Jain et al.<sup>65</sup> studied the role of information exchange in supply chains.

As far as the cybersecurity domain is concerned, Gordon et al. 66 investigated the impact of knowledge sharing on security investments and analysed the incentives for information exchange based on economic models. The authors admitted, however, that the data they used for the analyses were limited. The analogous topic was also addressed by Gal-Or and Ghose <sup>67</sup> who applied the game theory to it. In addition, they analysed how selected market characteristics, including company size and business model, influence the knowledge sharing behaviours between competitors as well as price competition between these firms. Game theory was also employed by Hausken<sup>68</sup> who evaluated company interdependencies and motivations of sharing cybersecurity information in the occurrence of an incident.

The relationships between knowledge sharing decisions and cybersecurity investments were analysed by Liu et al.<sup>61</sup>. As, according to the research, the levels of expenditures chosen in equilibrium tend to be lower than optimal, the authors proposed incentive schemes for helping organisations in coordinating investment choices in the context of knowledge sharing. Gordon et al. 69 applied the real options theory to illustrate how information exchange reduces the deterrence to cybersecurity acquisitions and stimulates more proactive investment behaviours. The work of Tosh et al. 70 is one of the most recent economic studies dedicated to the topic of cybersecurity information sharing. The authors model the problem area as an evolutionary game between organisations. They investigate the economic benefits of knowledge exchange and analyse the effects of not participating in the game.

#### 3.2 | Determinants

Factors that determine information sharing and threat intelligence, encourage participation or cause reluctance, attributes that characterise them as well as other determinants have been studied for many years both outside and inside the cybersecurity

As far as the broad information exchange context is concerned, Hilverda and Kuttschreuter<sup>31</sup> studied information sharing incentives taking the context of food decisions as a reference. The authors developed a structural equation model with four categories of determinants including individuals' beliefs about sharing, social factors, information characteristics, and riskperception attributes. Kulikova et al. 71 distinguished four principal factors that influence organisational decisions on sharing cyberincident information, namely mitigation and prevention of harmful consequences, regulatory compliance, cost-efficiency and restoration of reputation. Cultural and social determinants of information exchange in the business environment were discussed by Boden et al. 72 who analysed two real-world cases with international enterprises operating in the IT sector. The impact of information exchange on teams performance was investigated by Rafaeli and Ravid<sup>73</sup>.

In the disaster recovery area, Waring et al. 74 studied mechanisms that influence information exchange between emergency response teams. Their analyses revealed that clearly stated rationale, proper assignment of roles and well established procedures facilitate the information sharing, while limited situational awareness and incapacitated expression of information impede it. Complementarily to this research, Stemn et. al 75 examined the process of learning from safety incidents to determine potential points of its improvement.

In the cybsersecurity domain, Vakilinia and Sengupta <sup>76</sup> analysed incentives to share sensitive cyberincident data, with particular consideration to rewarding and participation-fee allocation mechanisms. Analogous, participation cost-related factors were investigated by Tosh et al. 77. Ghose et al. 78 modelled relationships between attackers carrying out an attack against an



enterprise to investigate the incentives for and the optimal level of sharing the information about the company's vulnerabilities. Nikoofal and Zhuang <sup>79</sup>, Zhuang et al. <sup>80</sup>, Zhuang and Bier <sup>81</sup>, and Dighe et al. <sup>82</sup> applied game theory to determine the role of sharing cybersecurity information in cyberdefence strategies. Another approach was adopted by Sedenberg et al. 83 who analysed public healthcare as a model that enabled identifying guiding principles for cybersecurity information sharing. The principles encompassed governance, reporting, anonymisation, and use limitations.

#### 3.3 | Data formats

To enable the effective exchange of cybersecurity information between heterogeneous actors, including individuals and organisations (e.g. computer emergency response teams - CERTs, ISACs), but also technical solutions (e.g. intrusion detection and prevention systems, SIEMs), appropriate data models and formats are required <sup>24</sup>. Over the last decade, multiple data specifications and standards have been developed. Among diverse initiatives in this area, stands out the community-driven work moderated by MITRE Corporation's System Engineering and Development Institute (SEDI) on behalf of the Department of Homeland Security, which resulted in the definition of the Trusted Automated Exchange of Indicator Information (TAXII), Cyber Observable Expression (CybOX) and Structured Threat Information Expression (STIX)<sup>24,84,46,85</sup>.

TAXII specifies models and services for exchanging cyberthreat information. STIX is a structured language for representing the exchanged cybersecurity data that, while being highly human-readable, enables automated machine processing, facilitates describing a broad range of cybersecurity events and is flexible and extensible. CybOX is a standardised schema for the specification and communication of system events and properties 85.

Many new developments are derived from these solutions. An extension to STIX that supports sharing the information about the impact of cyberevents outside an organisation was proposed by Fransen et al. 46 who discuss it in the context of operation of the Dutch National Detection Network (NDN). Qamar et al. 86 integrated concepts of STIX and CybOX together with the Common Vulnerabilities and Exposures (CVE)<sup>87</sup> notation and a network model into a Web Ontology Language (OWL)-based ontology that enables threat-related specifications, semantic reasoning and contextual analyses. De Fuentes et al. 24 enhanced STIX with privacy-preserving mechanisms.

A detailed overview of existing solutions in this field of threat intelligence is provided in the report of ENISA<sup>33</sup>.

#### 3.4 | Supportive solutions

Over the years, multiple solutions have been proposed for supporting threat intelligence. For instance, Vakilinia 88 defined an anonymisation mechanism for information exchange that comprises four main components: registration, sharing, dispute and rewarding. Jajodia et al. 89 described Cauldron – a topological vulnerability analysis tool that aims at supporting mission-centric situational awareness. Cauldron enables modelling of attacks and vulnerabilities based on data from various sources. It also facilitates alert correlation and mission impact analysis. The importance of provisioning and utilising appropriate tools in collaborative security and in collective risk management in particular, was highlighted by Dehmer et al. 43, who discussed typical information sharing solutions, such as Content Management Systems (CMSes), video teleconferencing and electronic mails.

As a promising direction in detecting modern cyberattacks, collaborative intrusion detection (CIDS) has been studied intensively already for more than a decade 90. Recent proposals include a privacy-preserving machine-learning based CIDS for vehicular ad hoc networks (VANETs)<sup>91</sup>, a CIDS designed specifically to protect the smart grid<sup>92</sup>, a trust-based clustering solution that supports deploying CIDS in wireless sensor networks (WSN)<sup>93</sup> or a CIDS for Advanced Metering Infrastructure  $(AMI)^{94}$ .

The critical notion of trust in the exchange of sensitive data has been addressed in the research. For instance, an interest-based trust model and an information sharing protocol for government agencies was proposed by Liu and Chetal 95. Carter et al. 96 introduced a formalisation of trust for Mobile Agent System (MAS)-based information sharing. Several solutions that support situational awareness are described in the edited volume of Jajodia et al. 48.



#### 3.5 | Conceptual frameworks

As far as operational threat intelligence architectures are concerned, broadly available platforms, such as Alien Vault Open Threat Exchange (OTX)<sup>97</sup>, Malware Information Sharing Project (MISP)<sup>98,99</sup> or ThreatView's Cyber Threat & Reputation Intelligence 100,101 have been developed either commercially or by community-driven projects. The scientific research has been focusing on conceptual models of TI architectures or methodologies of their development, deployment and governance 102,103,104,22.

A conceptual framework of situational awareness architecture for critical infrastructure protection was developed by the European Control System Security Incident Analysis Network (ECOSSIAN) project which concluded in 2017 105. The authors promote the establishment of the National Security Operation Centre (N-SOC) which integrates diverse Operator Security Operation Centers (O-SOCs) deployed locally at the operators' premises <sup>102</sup>.

Another conceptual model was introduced by Barth et al. 103 who describe an intra-organisational knowledge-managementbased operational analysis platform. A prototype of the architecture was implemented using an open-source content management system. Alternatively, Klump and Kwiatkowski 106 proposed an architecture for sharing cyberincident information among smart grid stakeholders, while Brunner et al. 104 devised a concept of decentralised security information sharing that supports privacy of collaborating partners.

Alcaraz and Lopez<sup>22</sup> proposed a systematic approach for developing and establishing situational awareness architectures in the context of critical infrastructure protection. The methodology is built upon two fundamental stages and combines humansupervisory control that requires the presence of human operators with an automated option which is particularly suitable for isolated environments.

#### 3.6 | Summary

The analysis of the scientific literature on threat intelligence, information sharing and situational awareness has revealed that the research offers many insights into these domains. In particular, determinants including incentives, barriers and economic factors, and supportive solutions in diverse functional areas that encompass, for instance, collaborative IDS indispensable for situational awareness, or privacy mechanisms that enable the exchange of sensitive information have been broadly investigated. Substantial work has also been done in the data models and formats area, crucial for effective communication and sharing of cyberincident data.

However, as far as holistic threat intelligence architectures are concerned, the prevalence of scientific proposals are still on a conceptual level, while commercial or community-driven solutions do not provide sufficient documentation regarding adopted, potentially innovative, mechanisms. In addition, both, scientific and commercial/open-source contributions tend to separately address high-level, strategic (e.g. sectoral) cyberincident information exchange and technical situational awareness. At the same time, the joint approach is highly recommended, especially in the context of critical infrastructure protection <sup>22</sup>.

#### 4 | THREAT INTELLIGENCE PLATFORM FOR THE ENERGY SECTOR

The threat intelligence platform for the energy sector proposed in this paper integrates all levels (strategic, tactical, operational and technical – see Section 2) of threat intelligence interlinking technical situational awareness mechanisms that enable machine-generated input with higher levels of information exchange where data are shared between organisations and individuals. Embedded anonymisation mechanisms aim at strengthening the motivation for sharing sensitive data even with competitive organisations in the sector.

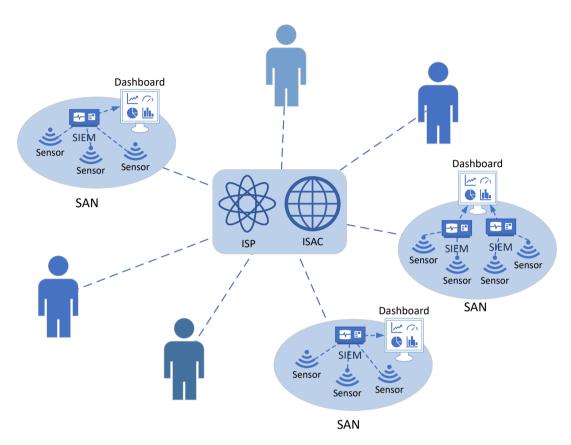
At the technical level, Security Information and Event Management (SIEM) systems aggregate and process detailed technical data delivered by diverse sensors, such as IDS/IPS or network monitoring tools, deployed in multiple locations of an organisation's system. These processed data are then delivered to the dashboard located in the central node of the threat intelligence platform for high-level analysis. The SIEMs together with sensors constitute (technical) situation awareness networks (SANs) (see Section 6). Besides the technical level functions, the SANs aim at supporting the operational TI. Once a cyberincident is detected, they alert security officers and provide them with all relevant data, including network status and system logs, in the most concise form.

Based on this input, detailed attack descriptions are prepared which can be shared with the TI community. SAN dashboards facilitate visualisation of incident-related data and preparation of comprehensive documentation indispensable for the development of appropriate countermeasures. This constitutes the tactical level of TI. The strategic tier is mostly related to the activities



of the information sharing and analysis centre (ISAC) and members of the TI community. Based on the input shared between stakeholders, sectoral cybersecurity strategies and policies are collaboratively (public-private partnership) developed.

The architecture of the threat intelligence platform is presented in Figure 3. The two main architectural components of the TI are the information sharing platform and situational awareness networks. These solutions together with supporting mechanisms for users' anonymity, data aggregation and sanitisation, models and rules are described in the following sections.



**FIGURE 3** The architecture of the threat intelligence platform for the energy sector.

#### 5 | INFORMATION SHARING PLATFORM

The information sharing platform constitutes the skeleton of the threat intelligence framework as it provides the infrastructure for the transmission of all cyberincident-related data, both in natural language and machine-readable formats. For the latter purpose, the appropriate data model was developed, which incorporates established specifications in this area (see Section 5.1).

The centralised model of information exchange (see Section 2) is implemented with information sharing and analysis centre as the central node. The ISAC-moderated information sharing is promoted in the platform to enable uniform distribution of the information in the whole community, however, also peer-to-peer interactions between partners are possible. Both, unidirectional and bidirectional communication with the central node is facilitated, primarily in the asynchronous form, where incident data are encapsulated into messages prepared in accordance with the proposed data model. Synchronous communication is predominant at the strategic level, where formal and informal threat intelligence is enabled.

To encourage sharing delicate information, an anonymity architecture has been established (see Section 5.5) and data sanitisation mechanisms (see Section 5.2) have been introduced. The architecture takes advantage of the mobile agents paradigm that is particularly suitable for the deployment in heterogeneous environments, such as the energy sector. Data sanitisation, on the other hand, enables maintaining a good equilibrium between security and usefulness of exchanged data. Cybersecurity requirements brought out specifically for the energy sector's information sharing platform are described in Section 5.4.



#### 5.1 | Data model

The crucial element during the development of an information sharing platform is designing a data model. This step is essential

- determine the types of data exchanged in the platform,
- facilitate the communication between the developers of the ISP and its future users, in particular during the elicitation and analysis of software requirements,
- support the specification of other functionalities including data sanitisation or aggregation (see Sections 5.2 and 5.3).

The energy sector exposes specific characteristics that need to be embraced in the model. In particular, the heterogeneity and geographical distribution of participants and automatically generated data should be considered. The future users of the ISP represent diverse domains and sectors, implement various business models and have different (sometimes opposite) interests and forms of activity. In addition, they are situated in dispersed, often remote, geographical locations. As a result, establishing an effective communication with all participants is hindered, especially in regard to physical meetings-based. Such communication is indispensable for obtaining users' input and feedback regarding the types and format of exchanged. As far as the second characteristic is concerned, part of the information exchanged in the ISP would be delivered by SANs and security solutions such as IDS/IPS or anti-malware tools. The developed data model needs to encompass the machine-generated contents.

In order to incorporate these requirements, a tailored approach was proposed that merges the classical data modelling methodology with an adaptation of the iterative and incremental software development model. In the approach, four classical phases of data model design are passed, namely business requirements analysis, conceptual data modelling, logical data modelling, and physical design. During the process, the three main increments of the data model are developed, i.e. very high-level data model (VHLDM), high-level data model (HLDM), and logical data model (LDM). These increments reflect the key products of standard data modelling. At least three iterations need to be performed for each increment. During the first iteration, the data model is created without direct users' involvement. It is based on the input received during an earlier increment and/or the analysis of available documentation, standards and other literature. In the second iteration, the data model is presented to users in an electronic form. The third iteration starts after obtaining the users' feedback. A document synthesising the received input is submitted for a discussion during a physical meeting. The process can be repeated until the model is accepted by all stakeholders <sup>107</sup>.

To assure data model compatibility with machine-generated contents, standardised data representations for security information i.e. the Intrusion Detection Message Exchange Format (IDMEF)<sup>108</sup> and the Incident Object Description and Exchange Format (IODEF)<sup>109</sup>, as well as the Dublin Core Metadata<sup>110</sup> for general purpose documents were integrated into the model. IDMEF specifies formats and procedures for the exchange of information between intrusion detection and response systems as well as management systems that need to interact with them <sup>108</sup>. IDMEF was developed by The Internet Engineering Task Force (IETF). Although the IETF work on the IDMEF was suspended and the specification has never been adopted as a standard, almost all popular IDS, including Snort, Suricata or OSSEC enable IDMEF-based communication. IODEF defines a common data format for describing and exchanging information about incidents between Computer Security Incident Response Teams (CSIRTs). It is fully compatible with IDMEF, yet extends it with objects enabling communication between people and teams <sup>109</sup>. Dublin Core, standardised as ISO 15836:2009<sup>110</sup>, specifies a set of fifteen properties for describing resources. It enables detailed descriptions of documents 111. The approach was applied to create the entire, 3-levelled data model for the cyberincidents information sharing platform for the energy sector <sup>107,112</sup>. A very high-level data model diagram is presented in Figure 4. Information assets were identified based on the analysis of data which can be created and shared by sectoral stakeholders.

#### **Data sanitisation 5.2** $\perp$

At the stage of detecting a cyberincident, its descriptive data should be as detailed as possible, to enable an effective response. For this purpose, the information about IP addresses, protocols, ports, event timing, sensor identity, and often packet headers or the payload are captured. However, when this data is to be shared on an ISP, the high level of detail in the information may contradict its security. The data are no longer delivered to a trusted and well-known system administrator who usually works for the company but need to be shared with all external participants of the information sharing platform. This creates various opportunities for an attacker to explore and misuse the shared data. In addition, sharing certain details may be undesirable, even in trusted circles.



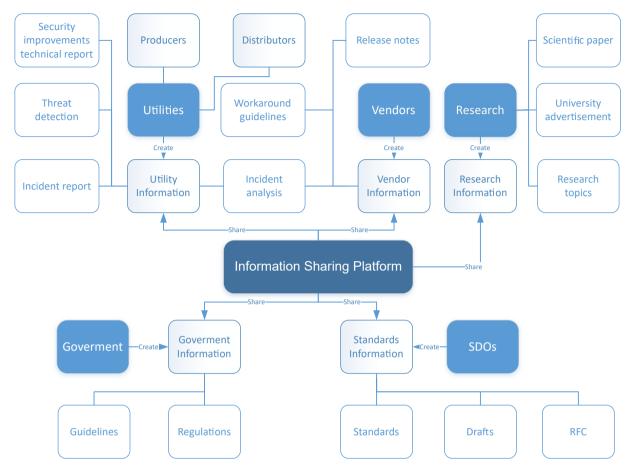


FIGURE 4 Very High-Level Data Model of Incident Information Exchange in Energy Sector.

A technique that enables preserving a balance between security and usefulness of shared data is *data sanitisation*. It aims at preventing information from being used for unintended purposes, which is achieved by removing or altering its sensitive parts. Multiple methods of data sanitisation exist, which are summarised in Table 3. The advantage of these techniques is that they do not utilise cryptography and consequently they do not require keys management. This renders them very suitable for the application in the energy sectors. There, the key management process is very demanding due to the scale and diversity of participating information systems.

Sanitisation rules were defined for each entity of the data model described in Section 5.1. Two sanitisation levels were distinguished. The low level of sanitisation refers to the situation where only the most sensitive data are sanitised. High-level sanitisation, on the other hand, aims at protecting also the data which could only potentially provide some indirect indications to an attacker, who based on additional knowledge, could infer the value of critical data. Sample sanitisation rules are presented in Table 4.

#### **5.3 □ Data aggregation**

As written in Section 5.1, part of the data exchanged in the information sharing platform are generated automatically by SANs and security solutions such as SIEMs or IDS/IPS. In certain situations, these tools may expose the tendency of providing large amounts of redundant information that could be difficult to process and comprehend by human participants.

For instance, during a large-scale brute force attack against network entry points of sectoral stakeholders, individual notifications would be issued for each attacked system, resulting in dozens of new messages sent to the ISP. Similarly, an attack campaign with diversified attack vectors would lead to numerous messages posted to the ISP, even if it originated from a common source. In that case, each message would reflect a different attack vector treated as a distinct attack.



**TABLE 3** Sanitisation methods summary 113,114,90,115,116.

| Method   | Description  |  |  |
|--|--|--|--|
| Generalisation   | Replacing a value with a range of possible values that the attribute may assume. Gener-  |  |  |
|  | alisation methods include <i>suppression</i> – omitting a sensitive datum, <i>deletion</i> removing a value, <i>aggregation</i> – categorising a datum with other data, <i>number variance</i> – modifying |  |  |
|  | each number value by a random percentage of its original value, <i>substitution</i> – replacing  |  |  |
|  | with less specific values (for instance, replacing a birth date with the birth year or round-  |  |  |
|  | ing an age to the nearest ten), <i>shuffling</i> – replacing with a value from the same set of the values being sanitised.   |  |  |
| Perturbation   | Retaining a single value, but transforming it in some way. Examples: masking data or   |  |  |
|  | adding a random value to a data (a noise).   |  |  |
| Gibberish generation Substituting parts of a text with random content. |  |  |  |
| K-anonymity  | A widely-used sanitisation technique based on generalising information so that the gener-  |  |  |
|  | alisation is valid for at least $k$ entities. It exists in several variants which address specific   |  |  |
|  | problems.  |  |  |
| L-diversity  | A variant of k-anonymity in which every group of quasi-identifiers i.e. the data which   |  |  |
|  | allows for identifying an entity uniquely, must have some number of distinct values for  |  |  |
|  | the sensitive attribute.   |  |  |
| Bloom filters  | One-way data structures on which only two operations are possible, namely the insertion  |  |  |
|  | and verification so that while no data can be extracted after being inserted into a Bloom  |  |  |
|  | filter, it can be verified if it was previously inserted into the filter if presented a second   |  |  |
|  | time to the filter. The technique is used for sanitising IP addresses.   |  |  |
| Data cubes   | Hashing the addresses of observables to a limited set of coordinates, and represent the  |  |  |
|  | intensity of observables as two-dimensional values, and time as a third dimension.   |  |  |

**TABLE 4** Sanitisation rules for the *Operating system* data model entity.

| Title       | Operating system  |              |      |  |
|-------------|---|--------------|------|--|
| Description | The entity represents the operating system which was the target or the source of an Attack. |              |      |  |
| Field       | Description   | Sanitisation |      |  |
| Tielu       | Description   |              | High |  |
| Type        | Operating system type   | No           | No   |  |
| Name        | Operating system name   | No           | No   |  |
| Version     | Operating system version  | No           | Yes  |  |

To avoid this situation, it is necessary to implement algorithms that enable correlation and aggregation of shared data. In the first example, other (not attacked) stakeholders would like to receive general information about the incident, depicting the scale of the attack, exploited vulnerabilities and affected services. The expected message to be published in the ISP, would contain a description of the attack and the information about the starting time of the attack, the number of affected computers, the numbers of attacked ports, service numbers or names. In addition, with the arrival of new data regarding the ongoing attack, the information should be updated on the ISP, rather than new posts created.

For the second case, a common part of all notifications received by the ISP is the information about the attacker. Therefore, the platform should group all the data describing the attacker and, based on the collected data, indicate suspicious IP addresses from which the attacks were carried out. This data could be enriched with a list of vulnerabilities and techniques used during the attack. As in the first example, the appearance of new information about the attack should lead to post update, instead of the creation of a new one.

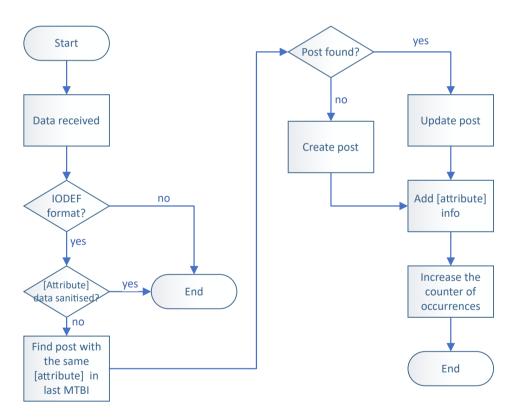
Prior to the development of aggregation algorithms, grouping attributes need to be chosen i.e. the data entities for which identical or similar values (depending on the selected criteria) in distinct messages would result in aggregating the messages. Examples of grouping attributes include the attack source, the attacked service, the attack method, the attacked application or



the attacked operating system. The next step is to map the selected attributes to the appropriate entities in the data model. For the sample grouping attributes, the following assignments

- Attack source: Incident → Attack → Source → Location (address, netmask)
- Attacked service: Incident → Attack → Target → Service (protocol, port)
- Attack method: Incident → Method (type, name)
- Attacked application: Incident  $\rightarrow$  Attack  $\rightarrow$  Target  $\rightarrow$  Program (name, version)
- Attacked operating system: Incident → Attack → Target → OS (type, name, version)

The aggregation will be possible only if grouping attributes have not been previously sanitised (see Section 5.2). Thus, a verification step needs to be incorporated into an aggregation algorithm, to check whether data have not been sanitised. As a result, the general form of an aggregation algorithm presented in Figure 5 was proposed. When creating specific instances of the algorithm, the [attribute] field in the scheme, should be replaced with a particular grouping attribute. In the algorithms, the maximum time between incidents (MTBI) plays an important role as it is used to determine whether an incident can be treated as part of a previously detected attack. For instance, if set to 1 hour, the information about a DoS attack against the same group of hosts with an interval larger than 1 hour would be recognised on the ISP platform as two separate incidents. For each grouping attribute, a separate MTBI can be assigned.



**FIGURE 5** General form of the data aggregation algorithm. In its specific instances, the [attribute] field should be substituted with a particular grouping attribute such as attack source, attacked service, attack method or attacked application. MTBI depicts the maximum time between incidents.

#### **5.4** | Cybersecurity requirements

Cybersecurity requirements for the information sharing platform were elicited based on the study that comprised the following stages:



- the identification of available security requirements for alternative security ISPs developed for other industries,
- the review of the literature on security requirements engineering,
- the analysis of the available sources of security requirements for Content Management Systems (CMSs), web applications and databases – as an ISP is a form of a specialised CMS.

As a result security requirements categorised into 15 areas have been identified which are presented in Table 5. Sample definitions of the requirements for the first three categories (risk assessment, authentication, authorisation and access control) are as follows:

- The risk assessment must be performed against all the data assets of the ISP.
- Authentication policies, processes, and logging must be designed, developed and documented to assure that the application keeps unauthorised users from accessing the site.
- Access control must be implemented for the ISP components which are available only to the authorised parties.

**TABLE 5** Categories of security requirements for the information sharing platform.

| Security requirements categories      |                        |   |  |
|---------------------------------------|------------------------|---|--|
| A. Risk Assessment                    | F. Database Protection | K. Administration   |  |
| B. Authentication                     | G. Cryptography        | L. Configuration  |  |
| C. Authorisation and Access Control   | H. Passwords           | M. Penetration Testing, Server and Application Validation |  |
| D. Session Management                 | I. Error Handling      | N. Protection from Malicious Code                         |  |
| E. Data and Input / Output Validation | J. Logging             | O. Anonymity and data sanitisation                        |  |

More details on the requirements and their elicitation process can be found in <sup>117</sup>.

#### 5.5 | Anonymisation mechanisms

In addition to data sanitisation (see Section 5.2) which principally prevents shared data from being used for unintended purposes by obscuring unnecessary details, the mechanisms that enable anonymity of the information senders have been introduced. This is to encourage the exchange of even highly sensitive information between platform participants with different trust levels.

Anonymity is a property that an entity is not identifiable among other entities 118. Anonymity mechanisms in the information sharing platform for the energy sector aim at protecting the identity of information senders. This is achieved by concealing all personally identifiable information (PII) as well as by mitigating more sophisticated attacker techniques which aim at revealing the target's identity. These techniques refer to traffic analysis (TA), i.e. analysing network communication in order to trace the target (see Figure 6)<sup>119</sup>.

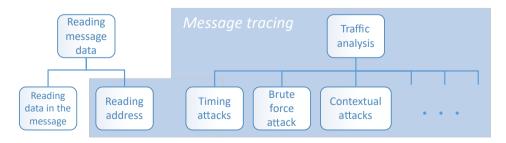


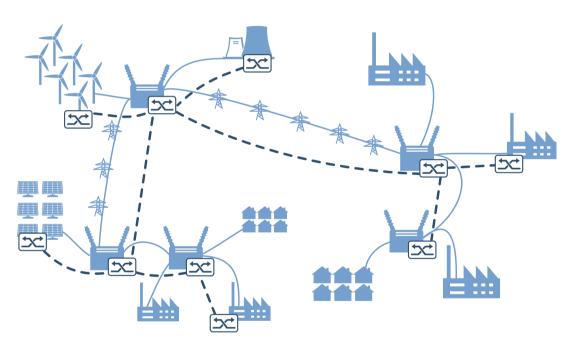
FIGURE 6 Techniques of attacks against anonymity in the network communication.



A mobile agent-based anonymity architecture described in <sup>119,120,121</sup> was adapted to the ISP. The architecture is composed of two modules, namely the *Module I: Untraceability Protocol Infrastructure* and the *Module II: Additional Untraceability Support* (optional). The first module constitutes the core of the architecture. It implements an untraceability protocol to assure that the address of a message sender to the ISP is obfuscated. The second part of the anonymity architecture aims at providing further anonymity protection i.e. the protection against traffic analysis and tracing through reading data held by agents. This module is based on optional components, which implementation and application should be preceded with a thorough requirements analysis and feasibility study as each of the components, while strengthening the security of the system, also introduces an (often significant) overhead <sup>122</sup>.

To effectively protect the ISP, the anonymity architecture should be deployed in multiple, dispersed network nodes. In the energy sector, the heterogeneity and geographical distribution of its participants constitutes a strength, that should be taken advantage of at this stage. With the variety of participating stakeholders, organisations, technological solutions and system architectures, the energy sector is a complex environment, in which anonymisation nodes of the anonymity architecture can become practically completely secure from being altogether, or in a large subset, observed by an attacker. For instance, in the power grid, the anonymisation nodes can be deployed in offices, power plants, substations which is visualised in Figure 7.

Mobile agents facilitate deployment and communication in such complex and heterogeneous environments <sup>123,124</sup>. A mobile agent is a software which can roam networks making independent decisions regarding its destinations. To accomplish their objectives (*goals*), mobile agents move from one network node (called a *container*) to another, starting from a *base* (a *base station*). The sequence of containers to be passed during the itinerary is called a *route* <sup>124</sup>.



**FIGURE 7** Anonymity architecture deployment in the power sector.

#### 6 | SITUATION AWARENESS NETWORK

Situation awareness networks (SANs) are technical architectures designed to provide situation awareness (SA) by combining multiple sensors deployed in various system locations <sup>54</sup>. Conceptually, SANs are the direct instantiation of the collaborative security paradigm. In the proposed energy sector's threat intelligence framework, SANs are responsible for the provision of detailed, processed cyberincident information at the technical and operational level.

A specialised SAN architecture was designed, which takes advantage of Security Information and Event Management (SIEM) systems as well as diverse types of sensors, including communication protocols dedicated to energy systems' 125,54,53. Data



processing techniques, including data correlation (see Section 5.3), are implemented in order to reduce the number of false positives, increase detection efficiency and facilitate the comprehension of reported information by human operators. This, in turn, facilitates decision making and fosters faster reaction to threats and incidents. The architecture is described in Section 6.1.

#### **6.1** | Architecture

The SAN for the energy sector represents a three-tiered architecture illustrated in Figure 8 125,54,53.

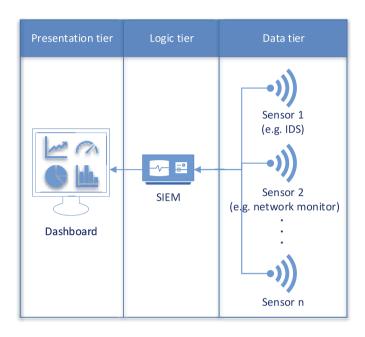


FIGURE 8 The logical architecture of the cybersecurity situation awareness network for the energy sector.

The lowest tier – the *data tier* – comprises diverse network and host-based sensors, including different IDS/IPS architectures, network monitoring software and traffic analysis tools, which facilitate system inspection and detection of suspicious events. For instance, a signature-based network intrusion detection system, such as Snort <sup>126,127</sup> and Suricata <sup>128</sup>, can be applied to detect well-known attack payloads, and several behavioural-based engines to analyse both payloads and flows for anomalies. The need for joining together multiple, heterogeneous sensors stems from the observation that monitoring tools became specialised and currently they focus on specific threat vectors and analysis approaches. Thus to assure a broader overview of system situation, multiple alternative monitoring techniques need to be applied.

The middle tier of the architecture – the *logic tier* – is dedicated to the Security Information and Event Management (SIEM) system. The SIEM aggregates data from sensors, pre-processes them and transfers to the presentation layer. The sensor data are provided in the syslog format. An openly available implementation of a SIEM for industrial environments was a preferable option for application in the energy systems SAN. The Bro Network Security Monitor is a network analysis framework which satisfies this criterion. Not constrained to a particular type of detection, it enables implementing proprietary algorithms on the top of its protocol parsers <sup>129,130</sup>.

The top tier – the *presentation tier* – corresponds to visualisation of the overall system cybersecurity status, which is crucial to attain situational awareness <sup>30</sup>. The data obtained from the logic tier are further processed and posted on a dedicated dashboard. The dashboard utilises multiple, flexibly configurable visualisation components that enable monitoring of diverse aspects of system security situation (see Figure 9). The additional tier that enhances the presentation capabilities of SIEM systems was introduced to support recognising the anomalies undetectable to automatic systems due to their mode of operation or particular configuration. The dashboard fosters analysing and filtering large amounts of data to concentrate on the most critical determinants of a cyberincident. It enables observing the evolution of the system situation after an event is reported, to thoroughly analyse its nature and to confirm or deny the existence of a threat.



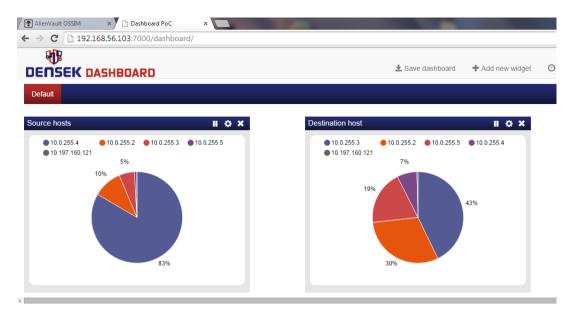


FIGURE 9 Situation awareness dashboard utilises multiple, flexibly configurable visualisation components that enable monitoring of diverse aspects of the system security situation.

### **6.2** | Security requirements for sensors

The security requirements for the SAN sensors were selected based on the National Information Assurance Partnership (NIAP) protection profiles for intrusion detection systems, sensors, scanners and analysers, published by the U. S. National Security Agency 131,132,133,134. The Protection Profiles (PPs) are compliant with Common Criteria. The Common Criteria is an international standard that specifies the criteria for security evaluation of IT hardware and software products (hardware and software) 135. Selected security objectives and functional requirements for sensors and their supporting environments are presented in Tables 6 and 7.

**TABLE 6** Selected cybersecurity objectives for the sensors of the cybersecurity situation awareness network for the energy sector.

|     | Security objective   |  |  |
|-----|--|--|--|
| 1.  | auto-protection from unauthorised modifications and access to functions and data                     |  |  |
| 2.  | collection and storage of information about all events that may indicate an inappropriate activity   |  |  |
| 3.  | effective management of functions and data   |  |  |
| 4.  | granting authorised users the access only to appropriate functions and data                          |  |  |
| 5.  | identification and authentication of authorised users prior to granting access to functions and data |  |  |
| 6.  | appropriate handling of potential audit and sensor data storage overflows                            |  |  |
| 7.  | recording audit records for data accesses and use of the sensor functions                            |  |  |
| 8.  | assuring the integrity of all audit and sensor data  |  |  |
| 9.  | ensuring the confidentiality of sensor data when available to other SAN components                   |  |  |
| 10. | secure delivery, installation, management and operation of sensors                                   |  |  |
| 11. | protection of critical sensor elements from physicals attacks  |  |  |
| 12. | protection of access credentials   |  |  |
| 13. | careful selection and training of personnel working as authorised administrators                     |  |  |



**TABLE 7** Selected cybersecurity functional requirements for the sensors of the cybersecurity situation awareness network for the energy sector.

|     | Functional requirement                     |
|-----|--|
| 1.  | sensor data collection                     |
| 2.  | restricted data review                     |
| 3.  | sensor data availability                   |
| 4.  | prevention of sensor data loss             |
| 5.  | audit data generation                      |
| 6.  | audit review                               |
| 7.  | restricted audit review                    |
| 8.  | selectable audit review                    |
| 9.  | selective audit                            |
| 10. | audit data availability                    |
| 11. | prevention of audit data loss              |
| 12. | timing of authentication                   |
| 13. | user attribute definition                  |
| 14. | timing of identification                   |
| 15. | management of security functions behaviour |
| 16. | security roles                             |
| 17. | reliable timestamps                        |
|     |  |

#### **6.3** | Event correlation rules

Event correlation rules are machine-readable definitions that allow the SAN finding relations between cybersecurity events, identifying associated events, recognising their common source or target etc., which altogether should facilitate detecting even the most subtle or complex cybersecurity threats.

Correlation rules that introduce prioritisation of SAN alerts were specified, to reduce the number of false positives received from the lowest SAN tier, i.e. the data tier. The incident detection rules implemented in the data tier mostly correspond to common industrial automation and control systems (IACS) attack vectors. The highest-priority alerts require an immediate response. Medium-priority alarms automatically start auto-protection actions, such as IP address blocking. The lowest-priority alerts are registered in the audit log and can be resolved in a convenient time.

As far as the correlation rules are concerned, the highest-priority alerts require the simultaneous occurrence of at least two alerts defined in the correlation table. In addition, a condition needs to be satisfied that the attack target is situated in the protected network. In this mode, alerts dispatched by random events are limited, while the overall detection capability remains unaffected. Medium-priority alerts are raised, when two alerts of any type are signalled in close time proximity from the data tier. Usually, this corresponds to the situation when an adversary attempts to conduct an automated attack without prior network cognisance. The remaining individual and separate alerts originated from the data tier are assigned the low priority.

#### 7 | EVALUATION

The evaluation of the threat intelligence framework for the energy sector embraced both, its the technical and higher-level dimensions. The former were mostly related to situational awareness networks, while the latter – predominately associated with information sharing. To enable systematic measurements, testing metrics specific to the sectoral TI platform were derived. Integrity tests were conducted to examine interoperation of SAN components. To assess the quality of interfaces and human-computer interactions involved in information exchange activities usability tests were performed. Also, the security of the anonymity architecture was analysed.



#### 7.1 | Testing metrics

Testing metrics enable objective evaluation of products and their development processes. Various types of metrics, including performance, effectiveness or complexity metrics, have been devised for different ICT domains. The TI area, however, due to its novelty, required new consideration. When introducing metrics, specific criteria were taken into account, namely the metric should 54,53:

- enable consistent measuring,
- be expressed as a cardinal number or percentage,
- be represented in units of measure,
- be contextually specific,
- be achievable at a reasonable cost.
- be straightforwardly implementable in the TI context at every stage of development.

Three categories of metrics have been proposed: testing process metrics, cybersecurity metrics and usability metrics<sup>54,53</sup>. Testing process metrics facilitate the control and management of a testing procedure. The selected metrics include source code coverage, test case defect density, failures detection rate and test improvement in product quality. Cybersecurity metrics, derived from the IDS/IPS and SIEM domains, are directly related to TI technical-level operation. They include accuracy, detection rate, false positive rate, mean time between failures and time to protect. Usability metrics refer to the usability of TI tools and are mainly associated with the quality of the TI interfaces and the human-machine interactions it enables. The selected metrics include task success, time-on-task, efficiency, errors and learnability. The metrics were applied during the tests described in the next sections. For instance, the results obtained for the time-on-task metric are presented in Table 8.

#### 7.2 | Testing environment

The tests of the threat intelligence platform were performed mostly in two testing environments. At the technical and operational level, in major part related to SA instrumentation, including SANs, SIEMs and sensors, the TI was tested in the cybersecurity laboratory of the Enel Engineering and Research located in the power plant area of Livorno. This laboratory is designed to replicate operational environments associated with power generation. The tests of higher-level TI, predominately linked to information sharing, where human interactions are strongly involved, were carried out in the laboratory at Gdańsk University of Technology.

The Enel laboratory was designed for testing and development of process control applications. It comprises all crucial components of industrial control systems, including PLCs and Distributed Control Systems (DCSs) from various vendors. Its computer network is layered in the same way as in a production plant. The physical part of this cyber-physical system reproduces the closed water cycle similar to the associated with electric power generation. It is equipped with field devices such as pressure meters, valves, pumps, inverters, etc. controlled by PLCs.

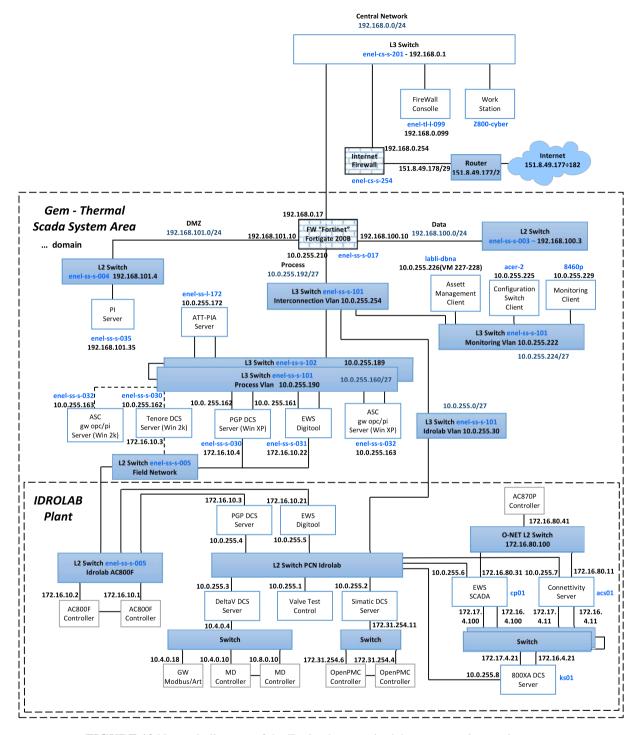
The primary logical areas of the testing environment are:

- Field system constitutes this part of the system which is most near to the physical process. It comprises all PLCs, RTUs and sensors of the power plant.
- Process control and data acquisition system is responsible for controlling the field system.
- Control network provides the infrastructure and services for controlling the experiments performed in the environment.
- Data network supports collecting and processing of data produced during experiments.
- Business network reflects this part of the power plant network, which is related to office work.
- Demilitarised zone hosts various power plant servers that are accessible from the outside of the local network.

The network diagram of the testing environment is presented in Figure 10.

The infrastructure of the laboratory at Gdańsk University of Technology utilised in tests consisted of several interconnected desktop computers with the following software installed:





**FIGURE 10** Network diagram of the Enel cybersecurity laboratory testing environment.

- JADE (ver. 4.3.3) an agent platform i.e. the middleware that enables deployment and operation of agent systems,
- *VirtualBox* (*ver.* 4.3.30) an emulation software that enables the creation of virtual machines emulated computer systems that very faithfully reproduce original hardware architectures. Several virtual machines can be set up on one physical device, each well separated from the underlying computer system.
- *Vagrant (ver. 1.7.2)* development environments management software that facilitates building and replication of testing system configurations.



- Wordpress (ver. 4.2.5) the content management system (CMS) used in the experiments to reflect information sharing activities. JSON API and JSON API AUTH libraries are used for integration.
- Eclipse (ver. Luna 4.4.1) a software development environment that facilitates integration with other elements of the development process, including Maven or Git.
- Mayen (ver. 3.2.5) a software project management framework. It facilitates project integration, unit testing and project structure definition.
- Git (ver. 1.9.5) a version-control system. It significantly improves the software development process with the support for collaborative development and non-linear workflows as well as enhanced changes tracking.

#### 7.3 | Integrity tests

Integrity tests aimed at verifying correct interoperation of SAN components. The evaluated SAN architecture consisted of the dashboard (see Section 6.1), a SIEM (the AlienVault's OSSIM 136) and the Argus network analyser 137 together with the Snort Network Intrusion Detection and Prevention System <sup>126</sup> as SAN sensors. In addition, the TCPReplay, Oinkmaster and Barnyard2 open software tools were used to facilitate test performance.

The primary test cases aimed at checking the dashboard operation with the Argus analyser as the data source. During these tests, several problems were identified. All of them related to the processing and visualisation of a large amount of data specific to the power plant environment. Feedback from testing helped developers to identify and fix bugs.

During the second phase of testing, the integration between Snort IDS and Ossim SIEM was examined. While during the deployment and configuration of both systems no issues were encountered, the testing in a larger-scale environment revealed problems with communication between subnets. This was a relatively critical issue, as in real production environments sensors will be dispersed across regions and countries, and their stable and secure connection with the SIEM node is indispensable for providing situational awareness.

The last test cases were designed to evaluate the full integration of the SAN. Communication through all tiers of the SAN architecture was tested. The data collected by sensors were delivered to the SIEM system. There, after the application of data processing and analysis algorithms, alerts were raised and the dashboard was notified. The operator was informed about detected threats through the dashboard widgets. During the tests, several minor issues and bugs were identified, however the overall SAN design proved correct.

#### 7.4 | Usability tests

Usability tests were performed to evaluate the quality of interfaces and human-computer interactions involved in information sharing activities. To enable relative assessments, anonymity architecture-supported (see Section 5.5) message sending was compared to the analogous task performed with Tor Browser 138. Tor Browser is the most popular anonymisation tool available on the Internet. It adapts a modified version of Mozilla Firefox browser, connected to a proprietary, community-driven network of anonymisation (mix <sup>139</sup>) nodes deployed on the Internet.

There are different opinions regarding the optimal size of the test group for usability tests. Practical approaches suggest users teams of between 5 and 10 members, but certainly the most suitable number depends on the concrete system, laboratory size and equipment and users availability. The tests performed at Gdańsk University of Technology involved 11 participants. Their usability perceptions were measured using the Likert scale, after the comparative analysis of four software usability metrics, namely the System Usability Scale (SUS), Software Usability Measurement Inventory (SUMI), Computer System Usability Questionnaire (CSUQ) and Website Analysis and MeasureMent Inventory (WAMMI).

Each participant was provided with a description of two tasks, separately for the two interfaces i.e. the anonymity architecture and the ToR browser. The first task regarded the installation of the interface, the second – sending of an anonymous message. After the tasks' completion, users were filling in a questionnaire comprising 14 closed-ended and one open-ended question. The closed-ended questions aimed at determining the level of ease of use, impressions regarding the graphical aspects of the interface and other perceptions, using the Likert scale or yes/no answers. The open question was dedicated to suggestions on the improvement of the interfaces.



The tests showed faster completion of the message sending task using the anonymity architecture (see Table 8). At the same time, the majority of users preferred the ToR browser interface, indicating that it is more 'user-friendly' and 'intuitive'. Consequently, the improvement of the anonymity architecture front-end constitutes a potential subject of further works on the solution.

**TABLE 8** The values (in the format: minutes:seconds) of the *time-on-task* 54,53 metric obtained during the usability tests. Performed tasks included: T1.1 – installation of the ToR browser, T1.2 – sending an anonymous message with the ToR browser, T2.1 – installation of the anonymity architecture, T2.2 – sending an anonymous message with the anonymity architecture.

| Dortiginant | Task  |       |       |       |
|-------------|-------|-------|-------|-------|
| Participant | T1.1  | T1.2  | T2.1  | T2.2  |
| 1           | 00:30 | 02:00 | 02:00 | 00:45 |
| 2           | 00:41 | 02:11 | 02:30 | 00:57 |
| 3           | 00:34 | 01:49 | 01:52 | 00:58 |
| 4           | 00:28 | 01:22 | 01:00 | 00:48 |
| 5           | 00:31 | 02:49 | 02:43 | 00:39 |
| 6           | 00:39 | 02:38 | 02:07 | 01:27 |
| 7           | 00:21 | 02:17 | 01:18 | 01:00 |
| 8           | 00:31 | 03:17 | 01:48 | 01:34 |
| 9           | 00:27 | 02:20 | 01:36 | 02:51 |
| 10          | 00:28 | 02:43 | 02:14 | 02:22 |
| 11          | 00:19 | 02:01 | 01:15 | 00:51 |
| Average     | 00:29 | 02:18 | 01:51 | 01:17 |

#### 7.5 | Security assessment

The security of the anonymity architecture for the threat intelligence described in Section 5.5 was analysed by verifying the fulfilment of its security objectives, given the assumed network and adversary model 120.

#### 7.5.1 | Security objective

The security objective of the anonymity architecture is as follows:

The architecture should allow agent owners to hide (make unreadable to unauthorised parties) the address of the agent's base station. This obfuscation should not constrain the autonomy of the agent in planning and following its route. Despite the obfuscation, the agent **should** be able to come back to the base station.

#### 7.5.2 | Network model

The architecture is dedicated to an agent platform complying to the FIPA specifications 140. It centres around the aspects of agent mobility (migration between containers) and aims at protecting agents against being followed. It is assumed that in normal conditions (when neither the entire platform nor any of its parts are compromised), the following conditions are satisfied:

- A.1. Third parties (agents, users) are not informed about the presence of other agents without their authorisation. It is impossible to introduce agents aiming at observing or following other agents.
- A.2. It is impossible to learn the container's state from outside.
- A.3. Each container participating in untraceable migration owns a securely stored individual symmetric key.
- A.4. The individual keys are securely generated and stored, and they not available to third parties.



- A.5. All cryptographic techniques are correctly implemented and applied providing information computational security, so a computationally bound adversary is unable to subvert these cryptographic techniques.
- A.6. Each container is able to provide an agent with the identifier of the previous container visited by the agent. The identifier is destroyed after the agent leaves out.
- A.7. This identifier is available to the agent.

#### 7.5.3 | Model of the adversary

The following types of adversaries are considered in the security analysis:

- Internal/external external adversaries compromised communication media that connect containers while internal adversaries compromised containers themselves <sup>141</sup>.
- Omnipresent/k-listening omnipresent adversaries succeeded in attacking all containers, k-listening k of them k-142, while single adversaries attacked only one container 143.
- Active/passive active adversaries can arbitrarily modify computations and data whereas passive adversaries can only read the data 141.
- Static/adaptive static adversaries can choose the resources to compromise only before starting an attack. Adaptive adversaries are able to change the resources they control during an attack <sup>141,144</sup>.
- Hybrid hybrids and alliances of adversaries, such as external-active or colluding internal and external 143.

#### **7.5.4** | **Analysis**

In the analysis, the notation analogous to Syverson's et al.  $^{143}$  is applied.  $ac_l$  denotes the l-th agent container on agent's route (the container passed by the agent as the l-th one). CAC refers to the set of Agent Containers (ACs) compromised by the adversary i.e. the set of Compromised Agent Containers (CAC). N indicates the number of ACs in the mobile agent system (MAS).

When describing the level of achieved confidentiality of the address data, the expressions introduced by Reiter et al. 145. namely exposed, beyond suspicion, and hidden are used. Exposed address data are completely readable by an adversary, and the adversary knows (has 100% surety) that the data indicate the base container. Address data beyond suspicion refer to an exposed address, which probability of being the base address is not higher than for any other address used in the MAS. Hidden address data are not readable by an adversary, under the assumption of their bounded computational power and information computational security of encryption techniques applied in MAS.

The first part of the analysis is dedicated to the core module of the anonymity architecture i.e. the Untraceability Protocol Infrastructure (see Section 5.5).

In reference to the internal adversary, the following three cases need to be examined: 1) The adversary compromised the base station; 2) The adversary compromised the second container; 3) The adversary compromised a further container.

Case 1: An internal adversary compromised the base station.

$$ac_1 \in CAC$$

An internal adversary compromised the agent's base station, can read all agent's information, including the base address. Thus the address is *exposed*.

Case 2: An internal adversary compromised the second container.

$$ac_2 \in CAC$$

An internal adversary located at the second container of an agent's route can read the base address because they can read the address of the previous container. However, since the agent's LIFO queue of encrypted container identifiers is filled with random values, the adversary does not know that they are located at the second container of the agent's route, and consequently that the address of the previous container is the address of the base container. Thus even though the address is exposed, it is beyond suspicion. It means that for the adversary the probability of the address being the base address is equal to  $\frac{1}{N-1}$ .

Case 3: An internal adversary compromised any further container.



$$ac_l \in CAC$$
,  $l \in \langle 3, N \rangle$ 

An internal adversary located at any further container of the agent's route can't read the base address. The address (of the previous container) read by the adversary has  $\frac{1}{N-1}$  chance to be the address of the base container. Thus address is *hidden*. As far as an external adversary is concerned, they cannot read the base address. The address is *hidden*. The probability of

obtaining the base address is equal to  $\frac{1}{N}$ .

For k-present adversaries, in the case of reading data which is in the scope of this study, k-presence doesn't introduce any additional power to the adversary (except the N-presence describing omnipresent adversaries). The adversary should be respected as a single adversary in relation to the three cases (as for internal adversary):

- The base container was compromised.
- The second on the route container was compromised.
- Any further container of the agent's route was compromised.

For this type of adversary, the same figures as for single adversary are in force.

In the context of the study, the case of the internal omnipresent adversary is homogeneous to the case of the internal adversary compromised base container. Consequently, the external k-present adversary, the same as the single external adversary can't read the base address. The address is *hidden*.

Similarly to k-present adversaries, static adversaries should be considered according to the three cases depicted for analysis of the protocol in reference to internal adversaries. Again, as for k-present adversaries, the figures for single adversary are valid. Adaptive adversaries are out of the scope of the study since their adaptiveness goes beyond the activity of reading of agent's data (and implies TA).

According to the security objective, the architecture is required to protect the base address from an adversary able to read agents' data. Thus active, adaptive as well as hybrid attackers are excluded from the analysis.

The analysis shows that Module I: Untraceability Protocol Infrastructure fulfils its security objective given the assumed network and the adversary model. It hides (makes unreadable to unauthorised parties) the address of the agent's base station. The results of the study are summarised in Table 9.

| Adversary   | Internal               | External             |
|---|------------------------|----------------------|
| (a) $ac_1 \in CAC$                                | P(A) = 1               | $P(A) = \frac{1}{N}$ |
| (b) $ac_2 \in CAC$                                | $P(A) = \frac{1}{N-1}$ | $P(A) = \frac{1}{N}$ |
| (c) $ac_l \in CAC$ , $l \in \langle 3, N \rangle$ | $P(A) = \frac{1}{N-1}$ | $P(A) = \frac{1}{N}$ |

**TABLE 9** Module I evaluation: probability P(A) of obtaining the base address in relation to the type of adversary and to the attack scenario: (a) base container was compromised; (b) the second on the route container was compromised; (c) any further container of the agent's route was compromised.

In regard to the second, optional, module of the architecture (the Additional Untraceability Support, see Section 5.5), an alternative security evaluation approach was utilised, based on the list of known attacks. This approach is more suitable for analysing more complex systems. However, with the drawback, that provided security statements are valid only in reference to the attacks in the list. Thus the comprehensiveness of the list of threats plays a crucial role in the study. With this aim in view, a broad study of the relevant literature was conducted. In particular, the anonymity bibliography available at www.freehaven.net/anonbib/ was reviewed. The identified attacks include time correlation, brute force attacks, contextual attacks or active attacks exploiting user reactions 146,147,145,148,142,141). The study showed that a very powerful adversary, e.g. k-present, may succeed in tracing an agent to its sender. However, such attacks, besides requiring substantial resources, can be countered by enabling successive protection mechanisms of Module II. The details of the study are described in 120. Another potential approach to the security evaluation could be applying threat model-based security testing. Marback et al. 149 proposed a method where test cases are generated systematically from threat trees. The technique proves very effective in discovering software vulnerabilities. Applying it to the TI framework is a considered direction of further developments.



#### **8** | CONCLUSIONS

The proposed threat intelligence framework aims at providing a comprehensive response to the evolving threat landscape of contemporary energy systems. This is achieved by integrating all levels of TI. At the technical level, situation awareness networks (SANs) interlink Security Information and Event Management (SIEM) systems with heterogeneous sensors deployed in multiple system locations. The sensors, such as intrusion detection tools or network monitors, deliver to the SIEMs precise technical data, which are aggregated and processed to enable operational decisions and actions of security personnel. In addition, at the tactical level of TI, the most critical information is visualised in SAN dashboards and compiled into detailed attack reports which are shared with the TI community or used during the development of countermeasures. The strategic level encompasses the activities of the information sharing and analysis centre (ISAC) and the members of the TI community. There, sectoral cybersecurity strategies and policies are collectively developed, based on the knowledge distributed between stakeholders.

The framework introduces several innovative proposals, including:

- the 3-tier SAN architecture which enhances classical SANs with dashboards to facilitate recognising the anomalies undetectable to automatic systems,
- anonymisation mechanisms that take advantage of the heterogeneity and geographical distribution of TI participants,
- a dedicated data model adapted to the data shared in the energy sector, parts of which are machine-generated,
- data sanitisation rules, to protect shared data by hiding unnecessary details which can be exploited by adversaries,
- data aggregation rules, for processing large amounts of system monitoring data, to extract the essential information useful to human operators,
- energy sector-tailored cybersecurity requirements for the ISP and SAN sensors,
- event correlation rules that enable detecting relations between cybersecurity events or identifying their common source to facilitate recognition of sophisticated cybersecurity threats,
- adapted testing metrics for objective evaluation of the developed framework.

A prototype of the framework was developed and set up to enable its evaluation and experiments. The technical and operational level functions were examined in the Enel cybersecurity laboratory, designed to replicate operational environments associated with power generation. The assessment of higher-level TI was performed in the laboratory at Gdańsk University of Technology. The evaluation allowed for identifying the areas that required further improvements including SAN intra-network communication, data processing and visualisation algorithms or the interface of the anonymity architecture. The latter will be subject to further development activities.

The high-level part of the platform, associated with information exchange was adopted by the European Energy – Information Sharing & Analysis Centre (EE-ISAC). This step enabled preliminary validation of the platform by the stakeholders of the energy sector. Although the general reception was positive (the platform met the expectations of its users), comments gathered during the process will provide a basis for further improvements. Progressively, with the complete adoption of the entire TI framework, its subsequent components will be undergoing further validation by the stakeholders. In addition, the current, informal, user-based validation of the TI platform, could be enhanced with a more formalised approach. Recently, Brucker et al. 150 proposed a software modelling and validation framework that is particularly focused on system security properties. The framework takes advantage of ConSpec – a formal language for policy specification <sup>151</sup>, as well as Business Process Model and Notation (BPMN), that provide grounds for structured, systematic system modelling and validation. Moreover, the framework offers security-centric ranking capabilities that enable comparing alternative software systems. This feature could be particularly beneficial with the advent of new, alternative TI platforms, for instance, dedicated to other economic sectors. However, since the main characteristics considered in the assessments enabled by the framework are security, availability and cost, to achieve a more comprehensive view, further software metrics <sup>152,153,54</sup> and selection approaches <sup>154,155</sup> would need to be investigated. For instance, the system selection situation can be represented as a multicriteria decision-making problem (MCDM), for which several solutions are available, including the analytic hierarchy process, the Technique for Order of Preference by Similarity to Ideal Solution (TOPSIS) or data envelopment analysis. This observation was utilised in the development of FOSSES – the Framework for Open-Source Software Evaluation and Selection <sup>154</sup>.



#### 9 | ACKNOWLEDGEMENTS

The study presented in this paper is based on work carried out in the DEnSeK (Distributed Energy Security Knowledge) project founded by the European Commission, Directorate-General for Home Affairs (Programme "Prevention, Preparedness and Consequence Management of Terrorism and other Security-related Risks" - CIPS, Project Reference: HOME/2012/CIPS/ AG/ 4000003772) and partially supported from the project funds. It is also supported by the DS Programs of Faculty of Management and Economics and Faculty of Electronics, Telecommunications and Informatics of Gdańsk University of Technology,

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How to cite this article: Leszczyna R., Wróbel M. R. (2019), Threat intelligence platform for the energy sector, Softw Pract Exper. 2019;00:1-6.

